

Global Customer Success Manager

Your contribution to our success:

We are currently looking for Global Customer Success Manager to strengthen our Global Service team. In this position you will be responsible for developing and execution of internal and external product trainings, work closely together with our regional teams to develop reference sites, build up our clinical training school program. Within this position you will have personnel responsibility for our global applications team.

Qualification:

- Strong and proven leadership experience
- Track record of line and/or project/program management skills; including strategic planning, organization, execution, and follow-through
- Passion to build customer loyalty and secure maximum value of our products to our customers and partners
- Clear thinker with exceptional drive to find new ways to reach and train our customers and partners
- Interest and experience in building up clinical schools for customer education
- Great presentation and communication skills, both orally and in written format, to demonstrate and present our products for customers and partners.
- Clinical experience as biomedical engineer, physicist, dosimetrist or nurse within radiation therapy.
- Strong drive and motivation in learning new products and technical solutions
- Pedagogical ability to translate theoretical knowledge/experience into practical training/education
- Customer-oriented approach with ability to create enthusiasm in trainings and build long term customer relations
- Team Player with good interpersonal skills
- Driven, self-motivated, analytical, responsible and professional
- Flexible with a solution-oriented approach, positive and service minded
- Fluent in English, additional languages are a plus
- Experience in C-RAD products or other surface tracking systems is desired.

What we are offering for you:

- Interesting position in an innovative, fast growing international company with a great team spirit
- A fun and constantly changing work environment with skilled colleagues and exciting products with new technologies
- Short decision-making processes supporting an efficient working environment

- Attractive possibilities for self-development and career progression
- Competitive compensation package

Company:

C-RAD is a global Medtech Company with its headquarter in Uppsala.

We are developing and selling innovative solutions for cancer treatment. The focus is on a cutting-edge technology for patient positioning, monitoring and imaging within radiation therapy.

We are market leader in our field and have established a global presence. C-RAD is a stock listed company at NASDAQ Stockholm.

Next steps:

If this position is of interest please send us your application incl. a CV. Interviews are being held on a current basis, please send in your application as soon as possible.

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